WatadTech: IT Solutions from Oman

Who We Are
Oman-based SME with global partnerships: AWS, GCP, Oracle, Odoo.

What We Do
Our certified experts specialize in:
Cloud Solutions | Database Management | Big Data
AI Innovations | Software Development

Why Us
Tailored, cost-effective IT solutions powered by expertise and innovation.

Our Services

1. Cloud Computing

- **AWS Partner and Reseller:** WatadTech provides advanced services on the AWS Muscat Local Zone, including consultation, migration, and infrastructure optimization.

- **Infrastructure Services:** We specialize in infrastructure setup, optimization, and utilization for diverse customers either on-cloud or on-premise.

aws PARTNER   Redington   ORACLE | Partner   Google Cloud

2. IT Infrastructure Solutions

- **Cloud and infrastructure:** AWS, GCP, Azure, OpenStack, VMware

- **Storage technologies:** Ceph, VMware

- **Database management:** MSSQL, MySQL, PostgreSQL, Redis, Elasticsearch

3. Data Analysis and Big Data Services

- Expertise in big data and data warehouse solutions: **Hadoop, ClickHouse, Metabase, Snowflake, Apache Kafka, Spark**

- Supporting clients in leveraging large datasets for **analytics** and **informed decision-making**

ClickHouse　　kafka　　Metabase　　hadoop

4. ERP and EBS Solutions

- Successfully implemented ERP systems for clients like **Oman Development Bank**

- Expanded services to include **Odoo EBS, ERP, PMS** and **Oracle EBS**, serving both **SMEs** and **enterprises**

ORACLE   odoo

5. AI and Machine Learning Platforms

- Delivered tailored **AI models such as chatbots and retrieval-augmented generation (RAG) models**.

- Currently in talks for collaborating with **QAAAQA** and **PDO** on **AI-based chatbot projects**.

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Provided by a Team of Certified Experts

Our team is trained and **certified** in various different **technologies** and **environments** (both enterprise and open-sourced).

WatadTech's Strategic Partnerships

1. **AWS Partner Network (APN)**:
   - Access to advanced AWS technologies for innovative, secure, and scalable cloud solutions.

2. **Google Cloud Platform (GCP) Partner**:
   - Comprehensive solutions leveraging GCP's AI capabilities, data management tools, and cloud infrastructure.

3. Oracle Partnership:

- Delivering enterprise-grade solutions, including database management, EBS ERP, and cloud services.

4. Odoo Partner:

- Specializing in ERP solutions tailored to enhance operational efficiency.

5. Redington Collaboration:

- Partnering with Redington to deliver best-in-class solutions with robust support.

The Team

WatadTech boasts a team of certified professionals with extensive experience across IT infrastructure, cloud solutions, and advanced technologies.

Amani Al Shanfari
CEO
Technology information in BSc
Well Known Omani Entrepreneur

Hamidreza Abolhelm
Managing Director
Ex- VP of Cloud Company with 100+ B2B Clients
Ex- CPO of Company with **+50M** End Users
AWS Cloud Solutions Architect

Mazen Mabrouk
COO
Ex- Software Engineer (IBM)
Manager at Enjazat Training Academy

MohamadHossein Yousefi
Product Manager
BSc. in Electrical Engineering
Senior Cloud Engineer
Oracle Certified: Cloud Infrastructure Associate

Saleh Khazaei Fadafan
CTO
More than 7 years of Cloud and Infrastructure Services Experience
Managed Technical Teams of More than 30 Individuals
Ex-CTO of companies with 20M+ end users and $1M+ in cloud spend
Microsoft Certified: Azure Database Administrator Associate
Certified **AWS AI Practitioner**

Sara Said AlKishri
Technical Speciliast
Bsc. in Computer Science
Experienced in Project Management
Certified in Azure Data Fundamentals
Certified in Azure Fundamentals
Certified in PHP

Salma Al Barwani
Technical Oracle Specialist
BSc. in Cyber Security
ICT Intern at Muscat Engineering Consultancy
OCI Foundations Associate Certified

Mohammadreza Mohsen Fazeli
Senior Infrastructure Solutions Architect
Certified AWS Cloud Solutions Architect - Associate
8+ years of ICT and Cloud Experience
Microsoft Certified: Azure Database Administrator Associate

Previous Experience

At **Rising Wishes Trading LLC**, we pride ourselves on delivering tailored technology solutions that address unique client needs. Below is an overview of some the projects implemented by WatadTech, showcasing our capabilities, commitment to excellence, and client satisfaction.

1

Managed Cloud Infrastructure for Digital Nomads Survive SL

Scope of Work

Rising Wishes Trading LLC partnered with Digital Nomads Survive SL to manage their cloud infrastructure, focusing on performance improvement and cost optimization.

- AWS services, including Amazon RDS for PostgreSQL and MySQL.
- Implementation of big data tools such as Amazon Elasticsearch and S3 (Object Storage).
- Database configuration optimization and streamlined big data workflows.
- Cost reduction and analytics efficiency improvements.

Customer Testimonial

"*Rising Wishes Trading LLC has been a reliable partner in managing our cloud infrastructure. Their expertise in AWS services, including Amazon RDS for PostgreSQL and MySQL, as well as big data tools like Amazon Elasticsearch and S3, has significantly enhanced our system's performance and scalability. They optimized our database configurations and streamlined big data workflows, reducing costs and improving analytics efficiency. Their professionalism and technical proficiency make them a trusted partner we highly recommend.*"

— Mohsen Masjedi, Chief Executive Officer, Digital Nomads Survive SL, Spain

2

In-House Cloud and Big Data Analytics Platform Infrastructure for Digital Space

Scope of Work

Rising Wishes Trading LLC deployed an in-house cloud computing infrastructure for Digital Space LLC to modernize their IT systems and enhance operational efficiency. The project included:

- Object and remote storage solutions.
- Setup and optimization of VMware virtual machines.
- Kubernetes clusters for container orchestration.
- PostgreSQL and Microsoft SQL Server setup with redundancy and performance optimization.
- Big data infrastructure, including Hadoop and Apache Kafka implementation.

3

Website Design & Development for Al Sharqiyah Aviation

Scope of Work

Rising Wishes Trading LLC (Watad Technologies) collaborated with **Light Sensation for Trading** to design and develop a **website for Al Sharqiyah Aviation**. The project involved:

- Custom **UI/UX design** tailored to the client's branding and user needs.
- Implementation of a **responsive, user-friendly interface** optimized for seamless navigation.
- Integration of **client-specific features** to enhance user engagement.
- **Iterative feedback process** to align the final product with customer expectations.

Customer Testimonial

"We had the pleasure of collaborating with Watad Technologies (Rising Wishes Trading LLC) on designing a website for our client, Al Sharqiyah Aviation, and the entire process was incredibly smooth. Their team worked with us step by step, ensuring that every detail and client requirement was carefully addressed.

*What truly sets WatadTech apart is their **professionalism, expertise, and attention to detail**. They not only delivered a **high-quality website** but also ensured that **user behavior and needs** were at the core of the design. This thoughtful approach resulted in a highly **user-friendly platform** that enhances the overall experience for our clients and their users.*

*We are extremely satisfied with the outcome of our collaborative work on this website design and **highly recommend Watad Technologies** to any company looking for expert web design and development services."*

— Qahtan Al Attabi, CEO, Light Sensation for Trading (ISO)

Katyo Platform:
AI Cloud Resources Utilization and Optimization

Scope of Work

Kaytu's AI platform boosts the efficiency of your cloud-hosted workload and Kubernetes Clusters by analyzing historical usage and delivering intelligent recommendations—such as optimizing instance sizes—that maintain reliability.
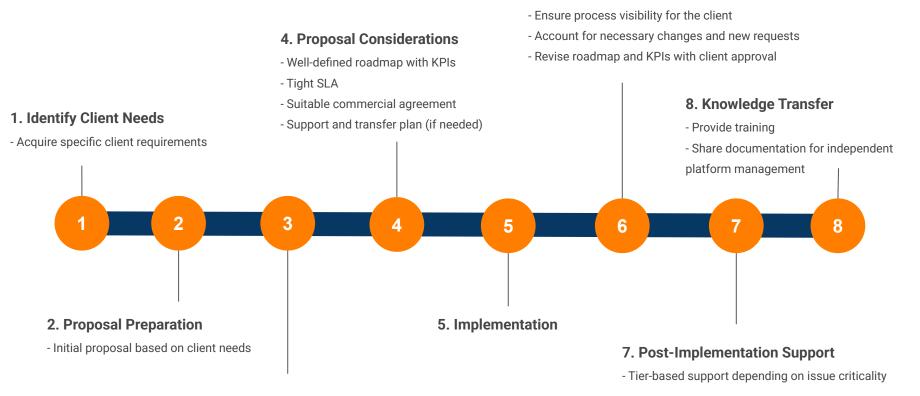
- **Ease of use:** One-line command. Use without modifying workloads or making configuration changes.
- **Optimize:** Optimize AWS workloads (EC2 Instances, EBS Storage, RDS, Kubernetes/EKS), Azure Kubernetes, and Google Kubernetes (GKE)
- **Based on actual Usage:** Analyzes based on actual usage from Monitoring (CloudWatch & Prometheus).
- **Customization:** Optimize for region, CPU, memory, network performance, storage, licenses, and more to match your specific requirements.
- **Secure - no credentials to share:** extracts required metrics from the client side

View and use Katyo for free because of our open source philosophy here

Why Choose Rising Wishes Trading LLC?

Rising Wishes Trading LLC offers a proven track record of success, delivering innovative, scalable, and cost-effective solutions. Our customer-centric approach ensures we align with business goals, providing end-to-end support from project inception to completion.

1. Identify Client Needs

- Acquire specific client requirements

2. Proposal Preparation

- Initial proposal based on client needs

3. Proposal Tailoring

- Technical and commercial meetings
- Adjust based on discussions

4. Proposal Considerations

- Well-defined roadmap with KPIs
- Tight SLA
- Suitable commercial agreement
- Support and transfer plan (if needed)

5. Implementation

6. Monitoring & Adjustments

- Ensure process visibility for the client
- Account for necessary changes and new requests
- Revise roadmap and KPIs with client approval

7. Post-Implementation Support

- Tier-based support depending on issue criticality

8. Knowledge Transfer

- Provide training
- Share documentation for independent platform management

1 — 2 — 3 — 4 — 5 — 6 — 7 — 8

Appendices (Reference Letters from Testimonials)

Digital Nomads Survive

To whom it may concern,

This is to certify that **Rising Wishes Trading LLC.** has been a reliable partner in managing our cloud infrastructure. Their expertise in AWS services, including Amazon RDS for PostgreSQL and MySQL, as well as big data tools like Amazon Elasticsearch and S3 (Object Storage), has significantly enhanced our system's performance and scalability. They optimized our database configurations and streamlined big data workflows, reducing costs and improving analytics efficiency.

Rising Wishes consistently meets SLAs, resolves issues promptly, and delivers innovative solutions aligned with our business goals. Their professionalism and technical proficiency make them a trusted partner we highly recommend."

Mohsen Masjedi,
Chief Executive Officer
Digital Nomads Survive SL, Spain
Madrid, España

+34 918 279 590
admin@digitalnomads.studio
Calle de Valderribas, No 62B. Baj 4, 28007 Madrid, Spain
www.digitalnomads.studio

DIGITAL SPACE

Our experience with Rising Wishes Trading LLC has been nothing short of exceptional. They provided us with a highly efficient in-house cloud computing solution that addressed all our needs, including object and remote storage, virtual machines (VMs), Kubernetes, and database setups for both PostgreSQL and SQL Server. Their extensive knowledge of infrastructure architecture was evident throughout the project, ensuring everything was designed with scalability and long-term reliability in mind.

One of the highlights of working with Rising Wishes was their ability to implement a cutting-edge big data infrastructure. With their expertise in setting up Hadoop and Apache Kafka, we now have the capability to handle and analyze large volumes of data in real time, which has opened up new opportunities for our business.

What impressed us the most was their attention to detail and proactive approach. From the initial setup to ongoing support and maintenance, they ensured our systems were always running smoothly, with minimal disruptions and maximum efficiency. Their focus on creating a setup that could easily scale as our needs grow has given us great confidence in the future of our infrastructure.

Rising Wishes Trading LLC has proven to be more than just a service provider. They are a knowledgeable and dependable partner who truly understands the importance of well-architected, lasting solutions. We are incredibly grateful for their contribution to our success and would highly recommend them to any organization looking to optimize their IT infrastructure."

Digital Space

Emre OZTURK

DIGITAL SPACE
Emre ÖZTÜRK
Boğaziçkent Mah. Kenenli Sok. Durcan Apt.
No 6-2 Kepez - Çanakkale
Çanakkale V.D. V.No: 356 531 35 914
digitalspaceemre@gmail.com

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iso

Testimonial for Rising Wishes Trading LLC

We had the pleasure of Collaborating with **Watad Technologies (Rising Wishes Trading LLC)** on designing a **website for our client Al Sharqiyah Aviation**, and the entire process was incredibly smooth. Their team worked with us **step by step**, ensuring that every detail and client requirement was carefully addressed.

What truly sets **WatadTech** apart is their **professionalism, expertise, and attention to detail**. They not only delivered a high-quality website but also made sure that **user behavior and needs were at the core of the design**. This thoughtful approach resulted in a **highly user-friendly platform** that enhances the overall experience for our clients and their users.

We are extremely satisfied with the outcome of our collaborative work on this website design and highly recommend **Watad Technologies** to any company looking for **expert web design and development services**.

The previous project can be found in this link.

Qahtan Al Attabi
CEO
Light Sensation for Trading (ISO)

+968 9778 8817

Phone
+968 97788817

Email.
iso.om.firm@gmail.com

Address.
Alkhoudh

![WATAD TECH logo]

Contact us

Address:308 View Tower, Mouj St, Muscat, Oman
Sales: sales@watadtech.om
Phone: +968 9989 7670
Website: www.watadtech.om